



Uvida Privacy Policy

At Uvida, we understand the importance of protecting the privacy and personal information of our clients. We are committed to complying with the *Australian Privacy Principles* under the *Privacy Act 1988 (Cth)*.

We collect and handle personal information, including sensitive health information, for the purpose of:

- Providing healthcare and wellbeing services
- Managing our programs and business operations
- Conducting research to improve our services

Information is collected directly from clients, or where lawful and appropriate, from other sources involved in your care. We take all reasonable steps to protect the personal information we hold from misuse, interference, and loss, and from unauthorised access, modification, or disclosure.

Our staff are trained in privacy and confidentiality and are bound by strict confidentiality requirements. We only disclose personal information for the primary purpose for which it was collected, for a directly related secondary purpose, or with the individual's express consent. We may also be required to disclose information by law.

Clients have the right to access their personal information, and to request correction of any information that is inaccurate, incomplete, or out-of-date. Requests for access or correction should be made in writing to our Privacy Officer.

If you have any concerns or questions about our privacy practices, please don't hesitate to contact **admin@uvida.com.au** or phone **(+61) 423 477 796**. We take privacy seriously and are committed to addressing any issues promptly and respectfully.